

# 24BY7Live

A Data & Voice Inter-networking Consultancy

## 310.310.8404

## About 24BY7Live Networks

**24By7Live Networks designs, builds, and maintains Small and Mid-size and enterprise networks.**

**Since 1998, we have evolved into an IT support company that provides specialized support to:**

- **Mechanical, Electrical & Plumbing Engineering Firms;**
- **Architect Firms;**
- **Health Practices that require HIPPA compliance;**
- **Law Firm Practices with e-discovery needs; and,**
- **Veterinary Hospitals & Clinics**

**We're proud to state that the thing that sets 24BY7Live Networks apart is where a lot of company's feel that going the extra mile is a standard of excellence—it's become a standard of practice for us.**

**For years, 24BY7Live has been offering IT support for the entire end user environment, including platforms, devices and end user experience.** We've been helping businesses improve user productivity by ensuring that employees have total access to the applications they need. And, with an efficient monthly managed support services program in place, your end user will be free to focus on what they do best--contributing to the company's bottom line.

We offer product and services that range from those necessary for small businesses all the way to mid-size enterprises. For connectivity, from DSL to T1/DS1 to 10 megabit Ethernet connection, and, especially business Voice over IP.

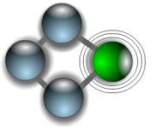
We have a consistent product that is backed by dedicated customer and technical support, and reliability that are equivalent across all levels.

We do this by offering cost effective IT computer services to support start-ups, SMB's and enterprise organizations, throughout Southern California as a Microsoft Certified Partner.

24BY7Live can provide your company with IT network design, build, and maintenance services that will ensure that you've invested wisely in your network infrastructure, enabling you to support your business processes and position your network to support next-generation technologies.

### **We Provide:**

- Business continuity planning and implementation
- Disaster recovery planning
- Data infrastructure design and implementation
- Monthly support and maintenance of existing infrastructure
- Out-sourced IT support and computer monitoring
- Remote & tele-worker solutions
- Voice over IP consulting
- e-messaging solutions
- Business anti-malware solutions



Ultimately, we at 24BY7Live Networks are interested in becoming your long-term technology support partner. We will meet the unique needs of your business and will immediately begin to implement solutions that work for you—from the smallest e-mail issue to company-wide technology solutions.

This approach allows us to design a technology solution to solve a business problem for a customer.

#### Networking Support

- Support of existing DNS, DHCP and web services
- Installation/Configuration/Support of Directory Services
- Installation/Configuration/Support of Thin Client Technologies
- Installation of UPS, switches, and routers
- Installation and configuration of messaging systems such as Microsoft Exchange Server
- Installation and support of IMAP, POP, and MAPI based mail systems
- Corporate Routing Design & Administration \
- Network Backup & Data Protection
- Network Relocation Services
- Print Server Setup/Printer
- Secure Wireless Networking
- Software Auditing & Licensing Compliance
- Network Monitoring

#### Network Security

- Audits: Perimeter analysis and penetration testing
- Design and Implementation of systems and network security policy
- Firewalls and Intrusion Detection Systems
- Remote and Office-to-Office VPNs
- Secure dial in
- Corporate-wide Anti-Virus solutions

#### Business Solutions

- Equipment Procurement/Acquisition
- Microsoft Small Business Servers
- MS Exchange Email Servers
- **Hosted MS Exchange Server**
- Microsoft SQL Servers
- Microsoft Internet Security and Acceleration (ISA)
- Server 2000/2003/2008
- Microsoft Project Server
- Office Productivity software
- SharePoint CRM

#### Desktop Support

- Installation/Support of Microsoft Windows XP/Vista (32 & 64bit)
- Installation/Support of Microsoft NT 4.0-based systems
- Installation/Support of Microsoft Office 97, 2000, XP, 2003/2007
- New desktop setup and installation
- Desktop software troubleshooting
- PC Hardware upgrades, troubleshooting, RMA service
- General platform migration services

#### Data, Voice and Fiber Cabling

- Category 5e, 6 and 7 Data Cable Installation
- Optical Fiber Cable Installation
- Add or relocate phone/DSL lines and/or LAN jack
- Data and Voice Patch Panel Installation
- Computer Room & Data Center Design
- Server Racks (CPI & SMC)
- Port Certification
- Video Applications (CCTV, Monitoring, Security cameras)
- Data, Video & Voice Converges

#### On-site & remote Software Training

- On-site individual Coaching
- Group Classes
- MS Word, Excel, PowerPoint, Outlook
- QuickBooks
- Adobe Photoshop CS3/CS4, Illustrator CS3/CS4
- Macromedia DreamWeaver
- Microsoft CRM 3.0

#### Outsourcing

- Scheduled Desktop Support
- Help desk services
- Server management and administration
- Remote and mobile worker support
- Network management
- Desktop and network technologies deployment and migration
- Remote monitoring of critical systems
- Month to month and annual Support Plans

#### IP Telephony/VoIP/IP PBX/Hosted VoIP Services

- Pre-deployment network assessments of current environment, including logical LAN/WAN architecture
- Comprehensive IP telephony readiness report that analyzes network performance, utilization and capacity to support IP telephony
- Recommended corrective actions to get your network ready inclusive of known-issues report and short and long-term recommendations for your network infrastructure

#### Printer, Copier machine Support

- Laser Printer
- Ink Jet Printer
- Copier Service

Since 1998, 24BY7Live has been providing IT Data & VoIP solutions for the SMB and enterprise market. 24BY7Live's corporate office is located in Santa Monica, California. 24BY7Live provides a variety of products and services related to data networking, voice over IP, IT support services, email messaging, remote access, wireless networking, data security services, hardware acquisition, LAN/WAN installation & support, and business continuity planning.

## 24BY7LIVE

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